



Monk Park Farm School Trip Booking Terms and Conditions

Thank you for choosing Monk Park Farm for your school trip! Please carefully read the following terms and conditions before finalizing your booking.

1. Trip Size and Eligibility

1. 1.1. A Guided Trip booking is defined as a minimum group size of 30 children and is available Monday to Friday
2. 1.2. An Unguided Trip booking is defined as having no minimum group size and is available on Mondays and Fridays only when the farm is open to the public.
3. 1.3. An Exclusive Farm Hire booking is defined as a minimum group size of 100 children and is available Tuesdays, Wednesdays and Thursdays.
4. 1.4. Groups must include at least one supervising adult (18+) for every 6 children under the age of 16.

2. Booking and Payment

5. 2.1. All school trip bookings must be made at least 1 week in advance of your visit.
6. 2.3. Full payment is required 1 week before your visit date. Payments can be made via credit or debit card or by direct payment into the bank. (Bank details are located on the booking form)
7. 2.4 All school trips must be paid in full prior to the visit. Unfortunately, trips cannot proceed without advance payment.
 - 2.5. Your booking will be confirmed on receipt of payment

3. Cancellation and Refund Policy

8. 3.1. Cancellations made 30 days or more before the visit date will receive a full refund.
9. 3.2. Cancellations made 14 days or more before the visit date will receive a 50% refund.
10. 3.3. Cancellations made within 7 days of the visit date are non-refundable.
11. 3.4. In the event of severe weather or other unforeseen circumstances, the park reserves the right to reschedule your booking.

4. Arrival and Admission

12. 4.1. The school check-in must occur at least 10 minutes before the scheduled entry time.
13. 4.2. Proof of booking (confirmation email or receipt) must be presented upon arrival.
14. 4.3. Late arrivals may result in reduced access to certain activities.

5. Supervision and Conduct

15. 5.1. Teachers / Group leaders are responsible for the supervision and behavior of their group members at all times.
16. 5.2. The farm park reserves the right to refuse entry or remove individuals/groups displaying inappropriate behavior.
17. 5.3. Visitors must follow all posted rules and staff instructions to ensure safety and enjoyment for everyone.

6. Activities and Facilities

18. 6.1. Certain activities may have age, height, or weight restrictions for safety reasons.
19. 6.2. All activities are subject to availability and may be affected by weather or maintenance requirements.

7. Liability

20. 7.1. Monk Park Farm accepts no responsibility for loss, damage, or injury except where caused by negligence on the part of the farm park.
21. 7.2. Visitors participate in activities at their own risk and are encouraged to adhere to safety guidelines.

8. Amendments to Booking

22. 8.1. Any changes to the booking (e.g., group size or visit date) must be requested in writing at least 14 days before the visit date.
23. 8.2. Changes are subject to availability and may incur additional charges.

9. Special Requirements

24. 9.1. Please notify the farm park of any dietary, accessibility, or medical requirements at the time of booking.

10. Contact Information

25. If you have any questions or need further assistance, please contact us at:
26. Email: schools@monkparkfarm.co.uk
27. Phone: 07926 129 012

By completing a group booking, you confirm that you have read, understood, and agreed to these Terms and Conditions.

Monk Park Farm looks forward to welcoming you and your School for a fun and memorable day!